## **Quarter 1 Performance Report**



| PI Status             | Action Status            | Trends        |
|-----------------------|--------------------------|---------------|
| Missed target         | Cancelled                | 1mproving     |
| Slightly below target | Overdue                  | No Change     |
| On or about target    | Check Progress           | Getting Worse |
| Unknown               | Not Started; In Progress |               |
| Data Only             | Completed                |               |

## **Portfolio Owners Public Protection Portfolio**

| Title   | Service Area         | Status | Completion Date | Progress Bar | Notes  |
|---|----------------------|--------|-----------------|--------------|--|
| Work with partners to use innovative approaches to bring about a reduction in crime and anti-social behaviour                 | Public<br>Protection |        | 31-Mar-2021     | 25%          | Whilst there has been an increase in ASB during the Covid 19 Pandemic, NW and the Councils ASB team have been working in partnership to develop plans and look for public opportunity to raise the profile of the problem, especially on parks and open spaces such as Burntstump and Standhill Road.  |
| Seek successful prosecutions and enforcement action for dog fouling, antisocial behaviour and against those that flytip waste | Public<br>Protection |        | 31-Mar-2021     | 20%          | Now that the Covid 19 Pandemic has lifted the Neighbourhood Wardens are carrying out more investigations into fly tipping and it is hoped this will lead to more prosecutions. Specific actions plans have been developed for the Stoke Lane area of Burton Joyce and members have been involved. When the new Senior Neighbourhood Warden is back in post |

|  |                      |             |      | it is hoped that the use of covert CCTV cameras can be utilised more effectively.  |
|--|----------------------|-------------|------|--|
| Invest in new and existing CCTV in priority hot spots  | Public<br>Protection | 31-Mar-2021 | 70%  | A new camera has been installed on the Gedling Country Park and it is planned to install one on the Conway Road Recreation Ground to protect the new playground assets. The four cameras located on the Mapperley shopping area are to be upgraded at a cost of £17,240 this Autumn.   |
| Work with the Police<br>and Crime<br>Commissioner to<br>establish an<br>additional<br>Neighbourhood<br>Policing Team | Public<br>Protection | 31-Mar-2021 | 100% | The Operation Reacher Team was established ahead of target and is operational in the community to proactively address crime and disorder. The team has already delivered a number of successful operations and inventions. The team is based in the Partnership Hub at Jubilee House and works jointly with existing police and council staff. |
| Develop the Council's approach to licensing regulation and enforcement   | Public<br>Protection | 31-Mar-2021 | 25%  | Whilst Licensing enforcement has been at a reduced level during the Covid 19 Pandemic with some officers being in isolation and others working from home, some good licensing enforcement has continued. Cases continue to be presented to Legal   |

|   | T .                  |             |     | 1   |
|---|----------------------|-------------|-----|---|
|   |                      |             |     | heard through the councils Complaints and Review Panel (CARP) and adjustments have been made to the way cases are investigated and dialog has been increased with the trade in particular with traffic conduct on the Front Street rank.  |
| Work with partners to<br>promote and develop<br>support for<br>Neighbourhood<br>Watch                 | Public<br>Protection | 31-Mar-2021 | 70% | The councils ASB coordinator is attending Neighbourhood Watch meetings to offer support and raise awareness of council and police action to address crime and ASB. The Police and Council will be reaching out to all Neighbourhood Watch co-ordinators in the borough to arrange a meeting to seek views on how to improve the service in conjunction with the council and Police. |
| Review the pilot<br>Selective Licensing<br>Scheme and<br>investigate new<br>schemes in the<br>borough | Public<br>Protection | 31-Mar-2021 | 50% | Netherfield scheme has been successful in addressing housing conditions and administering licence applications. The majority of licences (620) will be issued by end of quarter 2.  Review into a phase 2 scheme is being developed ready for consideration by relevant council departments and leadership to consider whether to hold a public consultation.                       |

| Develop and roll out<br>a 'Quality Scheme'<br>for safe places,<br>health and food<br>outlets | Community<br>Development |  | 31-Mar-2021 | 0% | No progress made. Opportunity to re-visit from September led by the Community Wellbeing Officer. |
|--|--------------------------|--|-------------|----|--|
|--|--------------------------|--|-------------|----|--|

| LI107 Number of litter and | LI107 Number of litter and dog fouling Fixed Penalty Notices (FPN) served |                               |   |  |  |  |  |  |
|----------------------------|---|-------------------------------|---|--|--|--|--|--|
| Service Area               | Public Protection   | Status                        |   |  |  |  |  |  |
| Current Value              | Current Target  | Trend Compared to Last Period | Trend Compared<br>to Average of<br>Previous 4<br>Quarters |  |  |  |  |  |
| 6                          | Tracking Indicator  | •                             | •   |  |  |  |  |  |
| Latest Note                |   |                               |   |  |  |  |  |  |
| Performance against target | 25 25 25 25 20 15 11 10 7 5 Quarters                                      | 13                            | 12  |  |  |  |  |  |

| Service Area               | Public Protection                   | Status                        |  |  |
|----------------------------|-------------------------------------|-------------------------------|--|--|
| Current Value              | Current Target                      | Trend Compared to Last Period | Trend Compared<br>to Average of<br>Previous 4<br>Quarters  |  |
| 3                          | Tracking Indicator                  |                               | 1  |  |
| Latest Note                |                                     |                               |  |  |
| Performance against target | 7 7 6 6 5 5 5 4 4 4 3 3 3 3 2 2 2 1 | amulative figure)             | 2 Quantina Q |  |

| LI133 Number of fly tipping | LI133 Number of fly tipping incidents reported to Gedling Borough Council    |                               |   |  |  |  |  |  |
|-----------------------------|--|-------------------------------|---|--|--|--|--|--|
| Service Area                | Public Protection  | Status                        |   |  |  |  |  |  |
| Current Value               | Current Target   | Trend Compared to Last Period | Trend Compared<br>to Average of<br>Previous 4<br>Quarters |  |  |  |  |  |
| 600                         | Tracking Indicator   | •                             | •   |  |  |  |  |  |
| Latest Note                 |  |                               |   |  |  |  |  |  |
| Performance against target  | 11133 Number of fly tipping inci  616  550  498  498  422  400  350  Quarter | 424                           | 367   |  |  |  |  |  |

| LI076 Level of All Crime across Gedling Borough rate per 1000 population |   |   |   |  |  |  |  |
|--|---|---|---|--|--|--|--|
| Service Area   | Public Protection   | Status  |   |  |  |  |  |
| Current Value  | Current Target  | Trend Compared to Last Period   | Trend Compared<br>to Average of<br>Previous 4<br>Quarters |  |  |  |  |
| 12.2   | Tracking Indicator  | •   | <b></b>   |  |  |  |  |
| Latest Note  | All recorded crime for Qtr 1 has shown a significant decrease of 19.8% with 359 less offences compared to the same period the previous year. This figure covers the Covid 19 Lockdown period and this is reflected in decreases in burglary and vehicle crime. The 12 month rolling figure shows a 5% reduction in all crime with 6217 offences being recorded in the past 12 months. |   |   |  |  |  |  |
|  | LI076 Level of All Crime across   | Gedling Borough rate per  | 1000 population   |  |  |  |  |
| Performance against target   | 15.5 15 14.8 14.5 14 13.5 13 12.5 12 11.5 11  Q2. 20. 20. 20. 20. 20. 20. 20. 20. 20. 2   | 15.5  14.6  13.9  Application of the second | 12.2<br>11.5<br>OA DA STR.                                |  |  |  |  |

| Service Area                  | Public Protection  | Status  |   |  |  |  |  |  |  |
|-------------------------------|--|---|---|--|--|--|--|--|--|
| Current Value                 | Current Target   | Trend Compared to Last Period   | Trend Compared<br>to Average of<br>Previous 4<br>Quarters |  |  |  |  |  |  |
| 9.7                           | Tracking Indicator   | •   | •   |  |  |  |  |  |  |
| Latest Note                   | Qtr 1. A total of 1155 incidents the same period the previous in ASB. Much of this reporting | Recorded anti-social behaviour has seen a significant increase in Qtr 1. A total of 1155 incidents were recorded compared to 566 for the same period the previous year. This equates to a 104% increase in ASB. Much of this reporting is linked to Covid 19 Lockdown and reports of breaching of social distancing, noise and bonfires.  LI081 Level of recorded anti-social behaviour across Gedling Borough (per 1000) |   |  |  |  |  |  |  |
| Performance against<br>target |  | 4.7<br>4.7  | 9.7<br>3.6<br>QA 20.9120<br>QL 20.9121                    |  |  |  |  |  |  |

| Service Area                  | Public Protection  | Status   |   |  |
|-------------------------------|--|--|---|--|
| Current Value                 | Current Target   | Trend Compared to Last Period  | Trend Compared<br>to Average of<br>Previous 4<br>Quarters |  |
| 10                            | 10   | •  | •   |  |
| Latest Note                   |  |  |   |  |
| Performance against<br>target | 20 -<br>17.5 -<br>15 -<br>12.5 -<br>10 -<br>7.5 -<br>7 -<br>5 -<br>2.5 - | augh Council intervention  19  4  2  Analysis & Analysi | 21  10  21  CA DANA                                       |  |

| Current Value                 |                                     |                |     |     |     | Statu                         |     |   |     |  |
|-------------------------------|-------------------------------------|----------------|-----|-----|-----|-------------------------------|-----|---|-----|--|
|                               |                                     | Current Target |     |     |     | Trend Compared to Last Period |     | Trend Compared<br>to Average of<br>Previous 4<br>Quarters |     |  |
| 97%                           |                                     | 90%            |     |     |     | 1                             |     | 1   |     |  |
| Latest Note                   |                                     |                |     |     |     |                               |     |   |     |  |
| Performance against<br>target | 98% 97% 96% 95% 94% 92% 91% 90% 89% | 94%            | 95% | 94% | 94% | 96%<br>Q220478                | 96% | 96%   | 97% |  |

| LI346 Percentage of fly tipping incidents removed within 4 working days |  |                               |   |
|---|--|-------------------------------|---|
| Service Area  | Public Protection  | Status                        |   |
| Current Value   | Current Target   | Trend Compared to Last Period | Trend Compared<br>to Average of<br>Previous 4<br>Quarters |
| 95.98%  | 98%  | •                             | •   |
| Latest Note   | While target has just been missed, overall the performance has remained high especially given an increase in the number of reported incidents during lockdown as result of the closure of Household recycling Centres. |                               |   |
|   | LI346 Percentage of fly tipping incidents removed within 4 working days 99% 98.64%   |                               |   |
|   | 98.5%<br>98%<br>97.89%   | 98.11%                        |   |
| Performance against target  | 97.16% 97.16% 96.5% 96.37% 95.5% 95%  22 20 20 20 20 20 20 20 20 20 20 20 20 2   | 96.88%<br>95.2%               |   |
|   | ■ Quarters — Target (Quarters)   |                               |   |